

Appendix 2

Adult Social Care & Health Performance Overview - Quarter 1 2017/18



No.	Description	Performance 2016/17	North West Average 2016/17	YTD Performance	Forecast Outturn	Overall Status	Annual Trend	Reporting Period	Comments
1	Increase the number of people with learning disabilities who have access to employment and training opportunities	2.3%	4.2%	2.5%	2.7%	R		Jun-17	<p>A total of 25 people (of 1,009) with a learning disability are currently in paid employment.</p> <p>Work is on-going with Wirral Evolutions to review the people in supported employment to check for eligibility for inclusion in this measure and to explore further opportunities to support individuals into employment.</p> <p>The Council has recently been awarded Disability Confident Employer status and is working towards becoming a Disability Confident Leader in conjunction with the Wirral Chamber of Commerce. A programme of internships is to be proposed with Wirral Met College and the DWP have an employment advisor working with disabled people and small businesses.</p>
2	Adults with a Learning Disability living at home or with their family	86.3%	87.8%	84.0%	85.0%	G		Jun-17	<p>Overall performance across the North West fell by 2% when comparing 2016/17 to 2015/16, Wirral performance has fallen by a comparable rate.</p> <p>The reduction in performance can be linked to the increasing number of permanent admissions of younger adults to care homes which is representative of an ageing population of people with a learning disability.</p> <p>In line with the aim to develop a further 300 extra care units by 2020 a supported housing strategy for people with disabilities will be in place by the autumn and a steering group will be established.</p>
3	Permanent admissions of younger adults (18-64) to residential and nursing care homes, per 100,000 population	19.7	16.1	19.4	19.4	R		Jun-17	<p>There have been a total of 9 permanent admissions during Q1 with an equal proportion of people admitted with a learning disability, physical disability or mental health issue.</p> <p>The increase is representative of demographic pressures which are forecast to continue over the next 5 years. Population estimates indicate a year on year growth of 1.5% of individuals with moderate or severe disabilities. Availability of appropriate accommodation will be a key issue and is being addressed through the development of extra care housing options for people with learning disabilities.</p> <p>A number of extra care schemes remain in the early stages of development along with a number of other development options under consideration.</p>
4	Permanent admissions of older people (65+) to residential and nursing care homes per 100,000 population	750.5	716.1	682.8	690.6	G		Jun-17	<p>To date there have been a total of 116 older people admitted to a permanent care home placement which is 9% lower than Q1 2016/17.</p> <p>Hospital discharges continue to account for over half of all placements, the introduction of the new Transfer to Assess model in August 17 should have a further positive impact on the number of people being placed.</p>

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5	Average monthly bed days lost due to delayed transfers of care per 100,000 population	326.3	Data not yet available	411.9	305.8	R		Jun-17	<p>Following acute recording changes mid-year (2016/17) the system is now reporting in line with national requirements.</p> <p>NHS England through the Better Care Fund (BCF) have agreed targets for delayed discharges with a national ambition of no more than 3.5% of acute bed capacity being occupied by delayed transfers. This is also a key performance indicator in the BCF for 2017/19.</p> <p>There is now a whole system focus and transformational change will improve the position which will be driven by a number of key initiatives:</p> <ul style="list-style-type: none"> • Clinical Streaming at the hospital front door will go-live 4th September; • Transfer to Assess (T2A) model will go live 22nd August; • CHC Assessment targets to be agreed
6	Proportion of new requests for support resolved by advice and information	58.3%	Local Measure	59.8%	60.0%	G		Jun-17	
7	Proportion of new requests for support resulting in long term services	6.4%	Local Measure	5.3%	6.0%	G		Jun-17	
8	Proportion of people who have received short term services to maximise independence requiring no on-going support	82.4%	Data not yet available	83.2%	83.0%	G		Jun-17	
9	Percentage of people discharged from hospital into reablement / rehabilitation still at home after 91 days	83.6%	81.9%	82.0%	83.0%	G		Jun-17	<p>Performance has reduced slightly from 2016/17 but remains in line with the North West average.</p> <p>Of those people who did not remain in their own home, 60% had passed away and 30% had been re-admitted to hospital.</p> <p>Non-elective re-admission rates remain higher than the North West average, on-going redesign of Urgent Care pathways along with the implementation of the Transfer to Assess model in August will seek to improve re-admission rates. Primary care streaming will also support this by redirecting people from acute settings to community services.</p>
10	Number of episodes of reablement / intermediate care intervention for clients aged 65+ per 10,000 population	474.11	250.8	429.1	450.0	G		Jun-17	<p>Despite a reduction in activity reported levels are significantly higher than the North West average.</p> <p>Capacity of home based reablement has been affected by pressures within the domiciliary care market. Providers are experiencing capacity issues and have cited particular issues with regards rostering staff associated with 15 minute calls and keeping packages open if an individual has been placed in hospital. In order to support an outcomes focussed approach the Council has agreed to pay all calls as a minimum of 30 minutes and to increase the retainer paid linked to hospital admissions from 48 hrs to 7 days.</p> <p>Whilst capacity and throughput are an area of concern the continuing positive outcomes of individuals who receive reablement should be noted.</p>